

Welcome to PUBCARD

For starters, it's free! And the rewards just get better.

With every purchase you make in Booze Brothers bottleshops or in any one of our hotels, you'll earn points. Lots of points!

Then you can redeem your points for all sorts of goodies. 10 points = \$1...100 points = \$10 and so on. There's great value and great rewards to be earned.

PUBCARD members will enjoy exclusive 'Members Only' invitations to a variety of hotel functions. You can also keep up to date on all the latest and greatest offers by visiting our website at www.pubcard.com.au or through our newsletter.

PUBCARD bonus points keep coming.

You'll have plenty of opportunities to earn extra PUBCARD points.

Special offers will be popping up at every one of the pubs where you can earn even more PUBCARD points.

If you select to do so, you can also earn points when playing machines in our gaming rooms.

And to top it all off, you'll have the chance to score double points at special times in selected pubs, bars, dining rooms and bottleshops. It's a great big thank you for being such loyal customers.

Don't forget **Happy Hours**. Check your favourite pub for that happiest of times!

If you'd like to join in the fun, simply fill in the application form.

Terms and conditions apply.

Reward yourself!

Terms & Conditions

Glossary of Terms

"Card" means the "PUBCARD".

"Inactivity" means no use of the PUBCARD within 12 months.

"Points" means "PUBCARD Loyalty Points".

"Member" refers to the person whose details and signature appear on the application form.

"Redeeming" means to exchange Points for a reward/offer.

"Earning" means to accumulate Points on the purchase of product.

"Current Point Balance" means the balance of Points identified at Head Office.

"PUBCARD" is a registered business of Saturno's Administration Pty Ltd ABN: 15008218460.

"Head Office" is situated at 3 Orange Lane, Norwood, 5067.

1. General

- 1.1 These Terms & Conditions may be changed or varied at any time without notice or assigning any reason, therefore at PUBCARD's absolute discretion.
- 1.2 The Card may be used only by the authorized signatory and in accordance with PUBCARD Terms & Conditions of use.
- 1.3 Should, for any reason, the PUBCARD scheme cease to exist, Members will be notified via one or all of the following: by mail, public notices or PUBCARD website for a period of 30 days after the cessation.
- 1.4 PUBCARD is offered with sincerity and must be accepted by the member with integrity and honesty. Members rorting the system will be refused participation and have their card and benefits cancelled.
- 1.5 If, for any reason, you are unhappy with these Terms & Conditions, simply return the enclosed card to PUBCARD prior to signing the back of the card.

2. Membership

- 2.1 There is no charge to become a PUBCARD Member.
- 2.2 All PUBCARD Members must be individuals over 18 years of age.
- 2.3 The Card is not available to PUBCARD affiliated companies employees or their immediate families.

- 2.4 PUBCARD reserves the right to disqualify any person from the PUBCARD scheme, if in its judgement that person has in any way breached the Terms & Conditions herein, or has breached or has been barred under the Liquor or Gaming Act, or as may be amended from time to time. Disqualification will result in any accumulated Points or benefits being cancelled.
- 2.5 The Card remains the property of PUBCARD and must be returned upon request.
- 2.6 A person may not hold more than one membership.
- 2.7 PUBCARD may, at its discretion, suspend or terminate Points at any time.
- 2.8 Members must notify PUBCARD immediately if the Card is lost or stolen.
- 2.9 PUBCARD accepts no responsibility for the fraudulent use of lost or stolen cards.
- 2.10 After 12 months card inactivity, membership will be cancelled and members will lose any accumulated points or benefits.

3. Earning Loyalty Points

- 3.1 Your PUBCARD must be presented at each transaction to earn points. Please note PUBCARD loyalty points will not be earned unless your PUBCARD is presented before finalising your transaction.
- 3.2 Loyalty Points are awarded for, but not limited to, transactions and offers that may occur from time to time.
- 3.3 Points may be accumulated at any PUBCARD venue.
- 3.4 Allow 24 - 48 hours for Points earned at a PUBCARD venue to be updated.
- 3.5 A Current Point Balance is subject to the Head Office Current Point Balance.
- 3.6 PUBCARD has taken and will take all reasonable care to ensure that information in connection with the scheme is accurate, but does not accept any liability relating to errors or omissions in the system.
- 3.7 Any Points credited in error will be deducted by PUBCARD.
- 3.8 PUBCARD will have the sole discretion to determine which matters qualify for the earning of points, the number of points issued, the rewards offered and the participating venues and departments.
- 3.9 Points cannot be sold, transferred, pooled or otherwise dealt with except in accordance with these Terms & Conditions.

4. Redemption of Loyalty Points

- 4.1 Offers will be forwarded to the address of the Member which appears in PUBCARD records at the time of sending the offers
- 4.2 Points earned can only be redeemed from the balance identified at the PUBCARD Head Office.
- 4.3 To redeem points Members must: 1. Have accumulated sufficient points. 2. Present their signed card at the PUBCARD venue. 3. Produce satisfactory photo identification,.
- 4.4 Upon acceptance of any reward/offer, the number of Points attributed to that offer will be deducted from the Member's balance.
- 4.5 PUBCARD may, at any time without notice to participants, alter the number of Points required to obtain a particular reward/offer.
- 4.6 PUBCARD gives no warranty (whether expressed or implied) whatsoever with respect to offers provided under this scheme, other than warranties provided by the manufacturer of such rewards/offers.
- 4.7 Where applicable, allow 28 days for processing and delivery of rewards/offers.
- 4.8 Rewards/offers are subject to availability and substitutions may be necessary.
- 4.9 PUBCARD will not be liable for the non-receipt of a reward/offer.
- 4.10 Should a reward/offer arrive damaged or faulty, you must notify PUBCARD within three days of receipt giving full details including the name of the carrier. It is advisable to sign for an unopen package as "unexamined".

Privacy Statement

PUBCARD respects your privacy and complies with the National Privacy Principles. Unless you give us explicit consent to act otherwise, the following policy will govern how PUBCARD handles your personal information and safeguards your privacy.

Our Commitment

PUBCARD is committed to complying with the National Principles for the Fair Handling of Personal Information developed by the Australian Federal Privacy Commissioner.

What Information Do We Collect And How Will We Use It?

Certain personal information is collected when you contact us, including but not limited to, your name, gender, date of birth, email address, mobile phone number, address and your interests (responses and feedback).

The information we collect from this contact enables us to provide a better service that is tailored to your needs and helps us to identify the areas of our venue and site that are popular and those that are not.

If you have opted to receive promotional material from us, then you will receive emails, posted mail or mobile SMS messages from us to inform you of up and coming events and special offers of interest to you.

Your information will be held in the strictest confidence. PUBCARD will not disclose, share or sell any personal information about you to any third party.

Checking And Updating Your Information

If you wish to update or change personal information collected, please contact us so we can amend your details.

Unsubscribe

You can opt out of receiving contact from us at any stage by simply calling us on 08 8331 2342.

Changes To The Privacy Statement

PUBCARD is committed to comply with any laws introduced to strengthen protection for your privacy. Our Privacy Statement will be reviewed and may be revised from time to time. We reserve the right to change our privacy policy at any time and notify you of an updated version of our policy by either mail, public notice or on our website www.pubcard.com.au. We encourage you to regularly review these policies.



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www.pubcard.com.au

Earn points with
every purchase...
wine, dine
and have fun...

in any of our pubs!